How do I get help?

Call your electric or gas company. Here are some of the things you can ask for:

- Ask for a payment arrangement you can afford. The Covid-19 Payment Program gives you 24 months to pay your back bill.
- Ask to be coded for Hardship Protection.
- Ask about a Matching Payment Program.
- Ask to get into the Below Budget Worksheet Program. Monthly payment is $50 or $75 per month, regardless of your back bill.

Important phone numbers:

Eversource: 860-286-2000
United Illuminating: 800-722-5584
Connecticut Natural Gas: 860-727-3000
Southern Connecticut Gas: 800-659-8299
Connecticut Public Utilities Regulatory Authority: 800-382-4586

More things you should know:

At the present time, your electricity and gas cannot be shut off.

- You can still apply for Energy Assistance. Call 211 to get the number for your closest community action agency.
- Call Operation Fuel to see if they can help: 860-243-2345

For more information:

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