

Visiting Hours

Visiting is an important opportunity that will help your child's progress.

Parents, grandparents, and guardians can visit right away. Siblings can visit after three days.

We will tell you the visitation times for your child. Visitors must arrive 15 minutes before the assigned time. Visitation other than normal visiting hours must be requested and approved by the Classification and Program Officer (CPO). Visitors are not allowed to bring food or hygiene products into detention.

Monday - Friday

5:50 pm - 6:50 pm

6:50 pm - 7:50 pm

Weekend or Holiday

12:50 pm - 1:50 pm

1:50 pm - 2:50 pm

5:50 pm - 6:50 pm

6:50 pm - 7:50 pm

Phone Calls

Your child is allowed two outgoing phone calls to parents or guardians each day. Additional calls may be earned.

If you need to contact your child directly, call the CPO.

Professional calls, such as to their lawyer, therapist or social worker, will be offered every day.

Mail

Children may write and receive appropriate mail. Postage is provided by the detention center. If there is someone you do not want your child to have contact with, you must put this in writing to the Superintendent.

Property

If your child leaves personal property at the detention center after his/her release, it will be held for pickup only for 30 days.

Important Phone Numbers

Detention Centers

Bridgeport Detention Center..... 203-579-6548

Hartford Detention Center 860-244-7961

Juvenile Probation Offices

Bridgeport..... 203-579-6588

Danbury..... 203-797-4407

Hartford..... 860-244-7910

Middletown 860-343-7199

New Britain 860-515-5088

New Haven..... 203-786-0300

Rockville 860-872-2570

Stamford..... 203-965-5705

Torrington..... 860-626-2140

Waterbury 203-591-2332

Waterford..... 860-440-5890

Willimantic 860-456-5720

Juvenile Public Defenders

Bridgeport..... 203-579-6599

Danbury..... 203-596-4179

Hartford..... 860-244-7940

Middletown 860-344-2986

New Britain 860-515-5222

New Haven..... 203-786-0330

Rockville 860-872-7143

Stamford..... 203-965-5715

Torrington..... 860-489-7096

Waterford..... 860-440-5870

Waterbury 203-596-4179

Willimantic 860-456-5730

Chief Public Defender's Office 860-566-1341

INFO LINE.....211

DCF Careline 800-842-2288

Judicial Department Ombudspersons

Bridgeport..... 203-512-7071

Hartford..... 860-550-1515

Center for Children's Advocacy 860-570-5327

Office of the Child Advocate 860-566-2106

Information for Parents and Guardians

Short Term Secure Detention

Connecticut Judicial Department
Court Support Services Division



Your child has been admitted to short-term secure detention.

Our goal is your child's safety and well-being.

Please have contact with your child as often as you can. We need your input and involvement.

Please speak with Detention Staff if you have questions or concerns:

Superintendent

In charge of the detention facility.

Deputy Superintendent

Supervises all detention facility staff.

Shift Manager

Manages operation of each shift.

Program and Services Supervisor (PSS)

Supervises Classification and Program Officers and schedules activities and services.

Classification and Program Officer (CPO)

Case Manager assigned to your child to help with his/her stay in detention. To find out who this is, call:

Bridgeport **203-579-6548**

Hartford **860-244-7961**

Shift Supervisor/Lead Juvenile Detention Officer

Oversees staff and supervises Juvenile Detention Officers.

Juvenile Detention Officer (JDO)

Provides supervision, activities and support for your child, 24 hours/day.

Mental Health Consultant

Licensed counselor available to speak with your child.

Medical Staff

Available every day for medical needs, medications, and referrals to dentist or other specialists.

Ombudsman

Can address concerns that are not resolved by staff.

Health, Mental Health, and Hygiene

Medical and mental health staff are available every day. If your child has a medical or mental health need, including medication, please speak with your child's CPO.

Your child will get a uniform, linens and hygiene products. Your child will get nutritious meals and snacks every day.

Education

Your child will be required to attend classes Monday through Friday. The detention center school is staffed by certified teachers.

If your child has special education needs, the detention center must provide those services.

You can bring in work from your child's regular school. There is also a library at the detention center. Grades earned at the detention center will be sent to your child's regular school.

Behavior

Detention rules are in the Juvenile Detention Handbook and will be explained to your child when he/she is admitted.

Your child is expected to follow the rules and can earn rewards for following the rules.

Programming

Your child is required to attend groups that teach skills to help manage emotions and interact appropriately with peers and adults. Substance abuse education is also required.

Your child's CPO will invite you to attend family events. Contact the CPO if you have questions about this.

Religious Programs

Your child may attend a weekly religious service, and clergy are allowed to come visit your child.

Please speak to the PSS or CPO if your child has a special religious need or to arrange for clergy to visit.

Recreation

Recreational activities are offered every day.

Your child will be encouraged to participate and can earn privileges through positive participation.

Parent/Guardian Orientation

Parent/guardian orientation will give you information on detention and court-related processes.

Ask your child's CPO or PSS when your group will meet.

Survey

When your child is released, we will give you a parent/guardian survey to fill out. Your feedback is important.

