Resources for Hartford Area Pediatric Providers

BIG 6 Questions

1. Do you have enough food?
2. Is your housing safe?
3. Do you have enough money for basic needs?
4. Do you have problems getting your health insurance to pay for services and medication?
5. Is your child getting an appropriate education?
6. Do you have a disabled child who needs support at home, in school, in the community?

Help Eligible Families Get Benefits

- Don’t be afraid to ask difficult questions
- Maximize income from alternative sources
- (food stamps, fuel subsidies, etc)
- De-stigmatize use of government benefits
- Encourage families to reapply or appeal if denied
- Document patients’ need for services
- Contact the school, landlord, or caseworker
- Use an agency’s chain of command to get answers

Refer Patients who Need Services

- Identify the problem
- Refer family directly to resources
- Refer to Hartford-area MLPP Attorneys
  - Saint Francis: 860-570-5327
  - Connecticut Children’s: 860-545-8581
- Refer to Social Worker
  - Connecticut Children’s: 860-545-9700
  - Charter Oak Health Center: 860-550-7500
  - Community Health Services: 860-249-9625
  - Saint Francis: 860-714-4514
### 2016 Annual Federal Poverty Level (FPL) Guidelines

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### Tips for Immigrant Families

- Citizens and eligible non-citizens may get Food Stamps if meet income/resource guidelines
- Food stamps and health insurance will not affect family’s immigration status
- Legal immigrant children with mental retardation or victims of domestic violence are eligible for HUSKY immediately (no 6 month waiting period)
- All families <185% FPL (Federal Poverty Level) eligible for WIC regardless of immigration status

### Letters Requesting Services

Be sure to include:

1. Medical condition, treatment, and prognosis
2. Specific nature of the problem
3. The rule, law, or requirement that applies
4. How 2 and 3 relate to the patient’s condition
5. Request for action

Sample Letter:

Dear Principal Overwhelmed,

I am writing to request that you address the education needs of Patricia Patient, daughter of Mother Patient, who is a fourth grade student at Can’t Educate our Students Elementary School.

According to my review of Patricia’s records, her educational performance has fallen far below the expected level for a child in the fourth grade, and as a result, we believe that Patricia is a student who requires intensive educational and academic supports.

We kindly request that the school institute a Planning and Placement Team (PPT) meeting to begin the process of testing and evaluating Patricia for eligibility for special education services.

We look forward to working with you and are happy to provide the school with medical records necessary to support the goal of providing appropriate educational services to Patricia at this time.

Please contact me at xxx-xxx-xxxx if you have questions.

Thank you in advance for your time and consideration.

Sincerely,

Pat Pediatrician

### Resources

**INFOLINE 211**

**Legal Services**

- AIDS Legal Network for Connecticut
  541-5000
- Center for Children’s Advocacy
  860-570-5327  kidsounsel.org
- CT Fair Housing Center
  860-247-4400  ctfairhousing.org
- CT Legal Rights Project
  860-496-9018  clrp.org
- Greater Hartford Legal Aid
  860-541-5000  ghla.org
- Medical-Legal Partnership Project
  kidsounsel.org/mlpp
- Saint Francis Hospital and Medical Center: 860-570-5327
- Connecticut Children’s Medical Center: 860-545-8581
- Yale-New Haven Hospital: 203-688-0113
- Statewide Legal Services
  860-344-0380 or 800-453-3320  slsct.org
- UConn Law School Asylum & Legal Rights Clinic
  860-570-5205
law.uconn.edu/academics (type “asylum clinic” in search box)

### Advocacy Services

Connecticut Children’s Medical Center
Government Relations / Advocacy Coordinator
860-837-5557 or 860-545-8561
connecticutchildrens.org/resources/about-us/advocacy

Office of the Child Advocate
860-566-2106 or 800-994-0939  ct.gov/oca

Office of the Victim Advocate
860-550-6632 or 888-771-3126  ct.gov/ova

### Asthma and Lead

Connecticut Children’s Medical Center
Healthy Homes - Primary Care  860-837-6241
connecticutchildrens.org/community-child-health/lampp-green-healthy-homes-project

Easy Breathing  860-837-5333
connecticutchildrens.org/community-child-health/asthma/
easy-breathing-asthma

Hartford Environmental Health  860-757-4700
hartford.gov/hhs/environmental-health
**Child Abuse and Trauma**

Aetna Foundation Children’s Center  
Saint Francis Hospital  
860-714-5052  aetna-foundation.org

Connecticut Children’s Medical Center  
SCAN Program  
860-837-5890  connecticutchildrens.org/our-care/child-abuse-and-neglect

Connecticut Children’s Medical Center  
Child Protection Team  
860-545-9700  connecticutchildrens.org/patients-and-families/child-family-support-services/child-protection-team

Center for Children’s Advocacy  
Medical-Legal Partnership Project  
860-570-5327 or 860-545-8581  kidscounsel.org/mlpp

Department of Children and Families  
Child Abuse Hotline  
800-842-2288

Emergency Mobile Crisis  
211  empsct.org

Interval House Domestic Violence Services/Shelter  
860-527-0550  intervalhousect.org

Village for Families and Children - Counseling  
860-236-4511  thevillage.org

**Child Care Resources and Referrals**

Care-4-Kids  
888-214-5437  ctcare4kids.com

Child Care Info Line (United Way)  
211  search.211childcare.org

**Child Support**

Department of Social Services  
Bureau of Child Support Enforcement  
860-723-1002 or 855-626-6632

Connecticut Women’s Education and Legal Fund  
860-247-6090  cwealf.org

Attorney General’s Office  
860-808-5540  ct.gov/ag

**Disability and Developmental Delay**

ATCAMP (African-Caribbean American Parents of Children with Disabilities  
860-548-9959  afcamp.org

Connecticut Children’s Hospital  
Special Kids Support Center  
545-9230

Saint Francis Hospital Pediatrics  
860-714-4931

Hartford Health Department - Maternal Child Health Division  
860-757-4769

Help Me Grow Child Development Hotline  
211  211bigbend.net/help-me-grow.html

Office of Disability Issues (Discrimination)  
860-297-4300  ct.gov/opapd

Padres Abriendo Puertas  
860-297-4391 or 800-842-7303  padresabriendopuerta.wix.com

Spina Bifida Association  
860-832-8905  spinabifidaassociation.org

Department of Developmental Services  
860-418-6000  ct.gov/dds

Office of Protection and Advocacy  
860-297-4300  ct.gov/opapd

United Cerebral Palsy Association of Greater Hartford  
860-236-6201  ucphartford.org

Social Security Administration  
800-772-1213  ssa.gov

**Domestic Violence, Sexual Assault, Injury Prevention**

Asian Family Services  
860-951-8770  crctct.org/en/need-help/m-health/asian-family-services

Catholic Charities Family Service  
860-522-8241  ccaoh.org

Connecticut Children’s Hospital Injury Prevention Center  
860-837-5318  connecticutchildrens.org and type “violence” in search box

Saint Francis Hospital Violence and Injury Prevention Program  
860-714-4000  saintfranciscare.com and type “violence” in search box

Connecticut Coalition Against Domestic Violence  
24 Hour Hotline  
888-774-2900(English) or 844-831-9200(Spanish)

Families in Crisis - Service for Batterers  
860-236-3593  familiesincrisis.org

Hartford Interval House  
860-527-0550 or 888-744-2900  intervalhousect.org

Village for Families and Children - Counseling  
860-236-4511  thevillage.org

Wheeler Clinic Domestic Violence Intervention  
888-793-3500 or 800-793-3588  wheelerclinic.org/community-justice

YWCA Crisis Line  
888-999-5545 (English) or 888-568-8332 (Spanish)

Connecticut Alliance to End Sexual Violence  
860-282-9881  endsexualviolencect.org
Education
Hartford Public Schools
860-695-8000 (English) or 860-695-8444 (Spanish)
hartfordschools.org

Connecticut Department of Education
860-713-6543 sde.ct.gov

Special Education/Advocacy
African-Caribbean American Parents of Children with Disabilities (AFCAMP) 860-548-9959 afcamp.org

Capitol Region Education Council
860-247-2732 crec.org

Hartford Director of Special Education
860-695-8550
hartfordschools.org/family-resources/special-education

Learning Disabilities Association
860-560-1711
idaamerica.org/ida-chapters/connecticut

Padres Abriendo Puertas (Special Needs)
860-297-4391 or 800-842-7303
padresabriendopuerta.wix.com

Special Education Resource Center
860-632-1485 ctserc.org

Connecticut Office of Protection and Advocacy
800-842-7303 ct.gov/opapd

Connecticut Department of Education
Special Education 860-713-6910

Food and Nutrition
Catholic Charities Basic Needs Program 860-522-8241 ccaoh.org
ccao.org.qts.arvixe.vps.com/services/basic-needs/

Connecticut Children’s Medical Center
Breastfeeding Education 860-545-8950
connecticutchildrens.org/healthinfo/parents

Department of Social Services - Food Stamps
860-723-1000 ct.gov/snap

End Hunger Connecticut
860-560-2100 endhungerct.org

Foodshare
860-286-9999 foodshare.org

Healthy Start 860-757-4817
hartford.gov/hhs/maternal-child-health/ct-healthy-start

Hispanic Health Council - Breastfeeding
860-527-0856 hispanichealth.com

Meals on Wheels 860-560-5828
crct.org/en/need-help/senior-services/meals-on-wheels

Women, Infants and Children (WIC)
860-757-4780 hartford.gov/hhs and type “WIC” in search box

Fuel and Utility Assistance
Catholic Charities
860-522-8241 ccaoh.org

Hands on Hartford
860-246-6757 handsonhartford.org

Operation Fuel
INFORMATION - 211 operationfuel.org

Health Insurance
HUSKY Health Infoline
877-CT-HUSKY (877-284-8759) huskyhealth.com

Connecticut Insurance Department
860-297-3812 or 800-203-3447 ct.gov/cid

Office of the Healthcare Advocate
866-HMO-4446 ct.gov/oha

Housing
Connecticut Fair Housing Center (discrimination information)
860-247-4400 ctfairhousing.org

Hartford Housing Authority
860-275-8400 or 860-723-8400 hartfordhousing.org

Hartford Licenses and Inspection (conditions)
860-757-9200 or 860-757-9219 hartford.gov/licenses-and-inspections

Housing and Urban Development (CT Directory)
860-240-4800 hud.gov

Housing Education Resource Center
860-296-4242 herc-inc.org

Independence Unlimited
860-523-5021 independenceunlimited.org

Jewish Family Services of Greater Hartford
860-236-1927 jfshartford.org

La Casa de Puerto Rico
860-522-5222 hispanichartford.org
**Subsidized Rental Housing**

Community Renewal Team  
Housing Rental Assist Prog, Sec. 8  
800-560-0128  c dctct.org

Shelter Plus Care  
860-418-6942  ct.gov/dmhas

Eviction Prevention Program.  
211  
uwc.211ct.org/eviction-prevention-program

J. D'Amelia & Associates  
Sec. 8 / Rental Assistance Program (RAP)  
203-757-1138  jdamelia.com

Mercy Housing and Shelter - Supportive Housing  
860-724-7998  mercyhousingct.org

YWCA Shelter Plus Care  
860-525-1163 ext 4

Marshall House- Salvation Army  
860-543-8430  ctri.salvationarmy.org/SNE/MarshallHouse

**Immigrant and Refugee Resources**

Catholic Charities Resettlement Assistance  
860-548-0059  c caoh.org

International Institute of Connecticut  
860-692-3085  iiconn.org

Jubilee House  
860-247-3030  jubileehouse.org

UConn Law School Human Rights Clinic  
860-570-5205  law.uconn.edu/academics/clinics-experiential-learning/asylum-human-rights-clinic

US Department of Immigration  
800-432-4800  uscis.gov/

Yale Legal Clinic  
203-432-4800  law.yale.edu

**Job Resources and Training**

American Red Cross (Child Provider Training)  
800-REDCROSS  redcross.org/ux/take-a-class

Connecticut Puerto Rican Forum  
860-247-3227  ctprf.org

Connecticut Works  
860-256-3700  ctworksjobs.org

Department of Labor  
860-256-3700  ctdol.state.ct.us

**Supported Employment - Disability**

Chrysalis Center  
860-263-4400  chrysaliscenter.org

Easter Seals Rehabilitation Center  
203-754-5141  easterseals.com

Goodwill Industries  
860-278-5890  goodwill.org

**Child Healthcare**

Adolescent & Young Adult Health - St. Francis Hospital  
860-714-4335  stfranciscare.org/Programs_and_Services/Pediatric_Services/Adolescent_and_Young_Adult_Health_Program.aspx

Asylum Hill Family Practice Center - St. Francis Hospital  
860-714-4212  asylumhillfamilymedicine.org

Burgdorf/Bank of America Health Center  
860-714-2140  uchc.edu and type “Burgdorf” in search box

Saint Francis Pediatrics Primary Care Clinic  
860-714-4332  stfranciscare.org

Connecticut Children’s Medical Center - Primary Care Center  
860-545-9000 or 860-837-6800  connecticutchildrens.org

Charter Oak Health Center  
860-550-7500  thecharteroak.org

Community Health Services  
860-249-9625  chshartford.org

Comadrona  
860-527-0856

Maternal Infant Outreach Program  
860-757-4769  hartford.gov/hhs

**Protective Services**

DCF Abuse and Neglect Hotline  
800-842-2288  ct.gov/dcf

Kidsafe Child Advocacy Team  
860-872-1918  kidsafect.org
**Child and Adolescent Psychiatric Hospitals and Services**

DCF Voluntary Services  
800-842-2288  ct.gov/dcf

Klingberg Family Center  
860-243-4416 klingberg.org

Institute of Living  
860-545-7200 harthosp.org/InstituteOfLiving

Saint Francis Care Behavioral Health  
860-714-4000 or 877-STFRANCIS

Wheeler Clinic  
800-793-3588 wheelerclinic.org

**Pregnancy - Testing, Counseling, Termination**

Asylum Hill Family Practice Center  
860-714-4212 asylumhillfamilymedicine.org

Charter Oak Health Center  
860-550-7500 thecharteroak.org

Catholic Charities  
860-522-8241 ccaoh.org

Community Health Services  
860-249-9625 chshartford.org

Hartford Hospital Women’s Health Service  
860-972-2884 hartfordhosp.org

Institute for Hispanic Families (Prenatal Drug Education)  
860-493-1983 jcj.com

Planned Parenthood  
800-230-PLAN (7526) plannedparenthood.org

Clinica Atabex  
860-953-6201 or 860-728-0203

Saint Francis Maternal Fetal Medicine  
860-714-4595 stfranciscare.org

**Adolescent Pregnancy**

Connecticut Children’s Medical Center  
Adolescent Services  860-545-9300

Hartford Hospital Women’s Ambulatory Clinic  
860-972-4054 harthosp.org/women/RelatedServices/WomensAmbulatory-HealthServices

Family Life Education  
860-231-7744 familylifeedu.org

Salvation Army  
Young Parents Program  860-543-8417

**Substance Abuse and Smoking Cessation**

Hartford Hospital  
860-545-5000 hartfordhosp.org

St. Francis Hospital  
Detoxification Services  800-251-6474

Catholic Charities  
860-522-8241 ccaoh.org

Community Substance Abuse Center  
860-247-8300 csachelp.com/Hartford.htm

Charter Oak  
860-550-7550 thecharteroak.org

Community Health Service Chemical Dependency Program  
860-249-9625

Covenant House  
Crisis Line 800-RUNAWAY covenanthouse.org

Hartford Behavioral Health (Bilingual)  
860-727-8703 hbb1.org

Institute of Living Inpatient / Outpatient Rehab  
860-545-7000 harthosp.org/InstituteOfLiving

Latinos Community Services  
860-296-6400 lcs-ct.org

Federal Substance Abuse and Mental Health Services Administration  
877-746-3764

Urban League of Greater Hartford  
860-527-0147 ulgh.org

Wheeler Clinic Outpatient  
860-793-3850 or 888-793-3500 wheelerclinic.org
Substance Abuse (Youth)

Community Renewal
860-560-5600  crct.org

Governor’s Prevention Partnership
800-422-5422  preventionworksct.org

Hispanic Health Council
860-527-0856  hispanichealth.com

Infoline (United Way)
211 or 800-203-1234  211ct.org

Institute of Living (IOL)
860-545-7200 or 800-673-2411
harthosp.org/InstituteOfLiving/ChildAdolescentServices

New Beginnings Family Center
860-244-2181  nbfcfamily.com

Methadone Programs

Hartford Dispensary
860-525-9376
c.t.gov/dmhas/cwp/view.asp?q=335226

Counseling

Catholic Charities
860-522-8241 or 860-527-1124  ccaoh.org

Connecticut Children’s Medical Center Child & Family Support
860-545-9700
connecticutchildrens.org/patients-and-families/child-family-support-services/family-support/

Children and Families Mental Health
860-550-6683

Hartford Behavioral Health
860-548-0101 or 727-8703  hhb1.org

Institute of Living (IOL)
860-545-7020 or 860-545-7200 or 800-673-2411

Salvation Army - Young Parents
860-543-8417

Village for Families and Children
860-236-4511  thevillage.org

LGBTQ

Center for Children’s Advocacy
860-570-5327  speakupteens.org

True Colors
888-565-5551  ourtruecolors.org

Parents and Friends of Lesbians and Gays
860-305-2743 or 860-505-7346  community.pflag.org

Rainbow Room
860-278-4163  hglhc.org

Recreation Programs

Artists Collective
860-527-3205  artistscollective.org

Big Brothers / Big Sisters
860-525-5437  nutmegbigbrothersbigsisters.com

Boys and Girls Clubs
860-242-5553 or 860-247-0018 or 860-951-6416

Burns School Family Resource Center
860-236-4511

Camp Courant
860-241-6320  campcourant.org

Hartford Neighborhood Center
860-251-6517  hnci.org
Hartford Recreation Centers
860-722-6660

Hispanic Health Council
860-527-0856  hispanichealth.com
Mi Casa Family Service and Education Center
860-522-5222 micasainc.org

Organized Parents Make a Difference
860-548-0301 opmad.org

YMCA
860-522-4183 ghymca.org

Youth Shelters

The Bridge Family Center Pathfinders Program
860-521-8035 or 860-521-6890

The Bridge Family Center Youth in Transition Program
860-521-8035

Covenant House Crisis Line
800-RUNAWAY covenanthouse.org

Recreation and Youth Services
860-543-8876

Salvation Army Shelter
860-543-8430

YMCA
860-522-4183 ghymca.org

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Center for Children's Advocacy

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