

RESOURCES
Remember: INFOLINE 211

Legal Services
AIDS Legal Network for CT 541-5000 / 888-380-3646
Center for Children's Advocacy 570-5327
CT Fair Housing Center 247-4400
CT Legal Rights Project 262-5030
Greater Hartford Legal Aid 541-5000
Medical-Legal Partnership Project 714-1412 / 545-8581
Statewide Legal Services 334-0380 / 800-453-3320
UCONN Law School Asylum & Human Rights Clinic 570-5165

Advocacy Services
CCMC Government Relations Department 545-8577
CCMC Advocacy Coordinator 545-8561
Office of the Child Advocate 566-2106 / 800-994-0939
Office of the Victim Advocate 550-6632 / 888-771-3126

Asthma and Lead
CCMC Healthy Homes - Primary Care 545-9300
CCMC Easy Breathing 545-9442
Saint Francis Regional Lead/Asthma Treatment 714-4792
Hartford Environmental Health (resources) 543-8815

Child Abuse and Trauma
Aetna Foundation Children's Center (Saint Francis) 714-5052
CCMC SCAN Program 545-9995
CCMC Child Protection Team 545-9700
Medical-Legal Partnership Project 714-1412 / 545-8581
DCF Child Abuse Hotline 800-842-2288
Emergency Mobil Crisis 866-261-0893 / 877-884-3571
Interval House (DV Services/Shelter) 888-774-2900
Local 860-527-0550
Prevent Child Abuse of CT 800-CHILDREN (800-244-5973)
Local 860-793-3375
Village for Families and Children (counseling) 236-4511

Child Care (Resource and Referral)
Care-4-Kids 888-214-5437 (KIDS)
CT Dept of Social Services Child Care Team 800-811-6141
Child Care Info Line (United Way) 800-505-1000

Child Support
CT DSS Bureau of Child Supp. Enf. 723-1000 / 800-647-8872
(information and problem resolution) 800-228-5437 (KIDS)
CT Women's Education and Legal Fund 247-6090
State of CT Attorney General 808-5318
Superior Court - Family Clerk 706-5100

Comments or Updates?
Please call 860-714-1412 or email jsicklick@kidscounsel.org
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Disability / Developmental Delay
African-Caribbean American Parents of Children with Disabilities (AFCAMP) 297-4307
CCMC Child Development Center 545-8680
CCMC Family Center / Family Voices of CT 545-9023
CCMC Pro-Kids (Infants exposed to drugs) 545-9330
CCMC Special Kids Support Center 545-9230
SFH Jaycees Center for Develop. & Behav. Health 714-4931
Hartford Health Department (Child Development) 543-8816
Help Me Grow - Child Development Hotline 800-505-7000
Office of Disability Issues (Discrimination) 522-4888
Padres Abriendo Puertas 297-4391 / 800-842-7303

Spina Bifida Association of CT 800-574-6247
State Dept. of Developmental Services (DDS) 418-6000
State Office of Protection and Advocacy 800-842-7303
United Cerebral Palsy Assn. of Greater Hartford 236-6201
US Social Security Administration 800-772-1213

Domestic Violence, Sexual Assault and Injury Prevention
Asian Family Services 951-8770
Catholic Charities / Family Service 522-8241
CCMC Injury Prevention Center 545-9988
SFH Violence & Injury Prevention Program 714-4807
DV Shelter Directory 282-7899 / 800-281-1481
Families in Crisis (Service for Batterers) 236-3593
Hartford Interval House Hotline 527-0550 / 888-744-2900
State Rape Awareness Program 258-5800
Village for Families and Children 236-4511
Wheeler DV Intervention 888-793-3500 / 800-793-3588
YWCA Crisis 522-6666 / 888-999-5545
Spanish Speaking 523-1163 x 205 / 888-568-8332
Women and Youth Self Defense Alliance 282-9881

Education
Hartford Public Schools English 695-8000 / Bilingual 695-8444
State of CT Department of Education 713-6548

Advocacy/Special Education
African-Caribbean American Parents of Children with Disabilities (AFCAMP) 297-4358
Capitol Region Education Council 247-2732
Hartford Director of Special Education 695-8450
Learning Disabilities Association of CT 560-1711
Padres Abriendo Puertas (special needs) 297-4391
Special Education Resource Center 632-1485
State Office of Protection and Advocacy 800-842-7303
State Dept. of Education/Special Education & Pupil Services 807-2025

Big 6 Screening Questions

- Do you have enough food to eat in the house?
- Are your housing conditions safe (internal/external)?
- Do you have enough money to pay for basic necessities?
- Do you have any problems getting your health insurance to pay for accessing medical services and medications?
- Is your child receiving an appropriate education?
- Are you or your child a victim of domestic violence?

2008 Annual Federal Poverty Level (FPL) Guidelines

Family Unit Size	100% FPL	150% FPL	185% FPL	235% FPL	300% FPL
1	\$10,400	15,600	19,240	24,400	31,200
2	14,000	21,000	25,900	32,900	42,000
3	17,600	26,400	32,560	41,360	52,800
4	22,200	33,300	41,070	52,170	66,600
5	24,800	37,200	45,880	58,280	74,400
6	28,400	42,600	52,540	66,740	85,200
7	32,000	48,000	59,200	75,200	96,000
8	35,600	53,400	65,860	83,660	106,800
*	3,600	5,400	6,600	8,460	10,800

* for family units over 8, add the amount shown

Sample Letter Requesting Educational Services

A letter requesting services should contain the following elements:

- Specific nature of the problem.
- The rule, law or requirement that applies to the problem.
- How (1) and (2) relate to the patient's condition.
- Request for action.

Dear Principal Overwhelmed:
I am writing to request that you address the education needs of Patricia Patient, daughter of Mother Patient, who is a fourth grade student at the Can't Educate Our Students Elementary School.

According to my review of Patricia's records, her educational performance has fallen far below the expected level for a child in the fourth grade, and as a result, we believe that Patricia is a student who requires intensive educational and academic supports. We kindly request that the school institute a Planning and Placement Team (PPT) meeting to begin the process of testing and evaluating Patricia for eligibility for special education services. In addition (*if applicable*), we request that the school conduct a functional behavioral assessment (FBA) and institute a behavioral intervention plan (BIP) to formally address the recent behavioral and conduct issues that have manifested in recent weeks.

We look forward to working with you and we are happy to provide the school with any medical records necessary to support the goal of providing appropriate educational services to Patricia at this time.

Please contact me at # if you have any questions. Thank you in advance for your time and consideration.
Sincerely,
Pat Pediatrician

Resource Code Card for Pediatric Practitioners
How to help eligible families procure benefits and services

Advocacy for Common Problems

Center for Children's Advocacy (CCA)
Medical-Legal Partnership Project (MLPP)
MLPP Saint Francis Office 714-1412
MLPP CCMC Office 545-8581
CCA Office (Immigration & Refugee Advocacy) 570-5327

How to Refer a Patient Who Needs Services

- Identify the problem, using Resource Card categories.
- For assistance, call appropriate clinical social worker or
CCMC Family Support 545-9700
Charter Oak Health Center 550-7500
Community Health Services 249-9625
St. Francis Family Medicine Social Worker 714-4162
St. Francis Pediatrics Social Worker 714-4514

General Tips to Help Patients

- Help de-stigmatize use of government benefits such as food stamps and other resources by encouraging patients to access such services.
- Document patients' need for services in the chart.
- Encourage families to reapply or appeal if they were denied services. Appeals are time-sensitive: appeal first, then search for an attorney.
- Help families think about maximizing income by using alternative sources of income support (food stamps, fuel subsidies, housing vouchers, etc.)
- Make a telephone call or write a letter to the landlord or caseworker. Use the agency's chain of command to ask questions for the patient.

Tips for Immigrant Families

- Food stamp eligibility if they're citizens or eligible non-citizens and meet the income/resource guidelines. This includes undocumented family members.
- Receipt of food stamps and health insurance will not affect a family's immigration status.
- All families <185% FPL (Federal Poverty Level) are eligible for WIC regardless of immigration status.
- Legal Immigrant Children with mental retardation or victims of domestic violence are eligible for HUSKY immediately, without the 6 month waiting period.

RESOURCES

Remember: INFOLINE 211

Food and Nutrition

Catholic Charities, Basic Human Needs Program 522-8241
CCMC Breastfeeding Info and Education 545-8950
Department of Social Services - Food Stamps 723-1000
End Hunger Connecticut 560-2100
Foodshare 286-9999
Friends of the Family (baby food and formula for young parents) .
..... 722-8605 / 240-0860
Healthy Start 543-8800
Hispanic Health Council (breastfeeding) 527-0856
Meals on Wheels 249-4862 / 560-5825
Women, Infants and Children (WIC) 543-8835 / 722-8030

Fuel and Utility Assistance

Catholic Charities 522-8241
Center City Churches 246-6757
Operation Fuel apply through INFOLINE211
..... www.operationfuel.org

Health Insurance

CT Partnership for Long Term Care 424-4943 / 800-647-3443
HUSKY Health Infoline 877-CT-HUSKY (877-284-8759)
Medicaid Management - Care Enrollment 800-656-6684
State of CT Department of Insurance 297-3800 / 800-203-3447
State Office of the Healthcare Advocate 866-HMO-4446

Housing

CT Fair Housing Center (Discrimination Info) 888-247-4410
Hartford Housing Authority 275-8400 / 723-8400
Hartford Licenses & Inspection (conditions) . 757-9200 / 757-9219
Housing and Urban Development (CT Directory) 240-4800
Housing Education Resource Center 296-4242
Independence Unlimited 523-5021
Jewish Family Services of Greater Hartford 236-1927
La Casa de Puerto Rico 522-7296

Subsidized Rental Housing

Community Renewal Team Housing - Rental Assist Prog / Sec. 8 .
..... 560-5555 / 800-560-0128
..... Shelter Plus Care 722-6922
Eviction Prevention Program (DSS / Non-DSS Clients) . 560-5881
Imagineers 247-2318
Inter-Community Mental Health Shelter Plus Care 895-3015
J. D'Amelia & Associates (Sec. 8 / RAP Contr.) 203-757-1138
Mercy Housing and Shelter - Supportive Housing 560-4100
YWCA-Shelter Plus Care 525-1163
South Marshall Street Shelter, Hartford 543-8423

Immigrant and Refugee Resources

Catholic Charities - Resettlement Assistance 548-0059
Immigrants and Refugees: New Arrivals Advocacy Project
(IRNAAP) 570-5327
International Institute of CT - Hartford 692-3805
Jubilee House 247-3030
UCONN Law School Human Rights Clinic 570-5165
US Department of Immigration 800-432-4800
Yale Legal Clinic 203-432-4800

Job Resource Training

American Red Cross (Child Provider Training) 249-9000
CT Puerto Rican Forum 247-3227
CT Works Center - Search Support 256-3700
Department of Labor (Hartford) 256-3700
Employment Info-line (State DAS) 713-5205 / 800-528-7442
Job Corp - New England 800-464-4892
Our Piece of the Pie 761-7300

Pre-Job Guidance

Hartford Neighborhood Centers 251-6517
Southend Community Services - Youth Employment 947-3300
- Disadvantaged Adults . 296-5068

Supported Employment - Disability

Chrysalis Center 525-1261
Easter Seals - Rehabilitation Center 714-9500
Goodwill Industries 278-5890

Child Healthcare and Medical Services

Adolescent & Young Adult Health Service (SFH) 714-4335
Asylum Hill Family Practice Center (SFH) 714-4212
Burgdorf/Bank of America Health Center 714-2816
Saint Francis Pediatrics Primary Care Clinic 714-4332
CCMC Primary Care Center 545-9300
MD Refer 545-9330
Charter Oak Health Center 550-7500
Community Health Services Inc. 249-9625
Comadrona 527-0856
Hartford Action Plan on Infant Health (Saturdays) 236-4872
Maternal Infant Outreach Program 543-8834

Protective Services

DCF - Abuse/Neglect Hotline 800-842-2288
Kidsafe CT - Child Advocacy Team 872-1918

Child And Adolescent Psychiatric Hospitals and Services

DCF Voluntary Services 800-842-2288
Klingberg Family Center 224-9113
Institute of Living 545-7020 / 545-7200 / 800-673-2411
Saint Francis Care Behavioral Health 800-251-6474
Wheeler Clinic 800-793-3588

Pregnancy - Testing, Counseling, Termination

Asylum Hill Family Practice Center 714-4212
Charter Oak Health Center 550-7500
ChildServ (Infoline) 888-74-CHILD
Catholic Charities 522-8241
Community Health Services, Inc 249-9625
Hartford Hospital - Women's Health Service 545-2770
Institute for Hispanic Families (prenatal drug educ.) 527-1124
Planned Parenthood - Clinica Atabex 527-0856 / 728-0203
..... 800-230-PLAN
Saint Francis Prenatal - Reduced Infant Mortality 714-4000

Adolescent Pregnancy Services

Adolescent and Young Adult Health Service (SFH) 714-4335
CCMC Adolescent Services / Clinic 545-9300
Hartford Hospital Women's Ambulatory Clinic 545-2780
Hartford Action Plan on Infant Health 236-4872
Hartford Adolescent Parent Program 547-1426 / 547-7740
Family Life Education - Project Yes 233-9700 / 231-7744
Salvation Army - Young Parents Program 543-8417
YWCA-PACT Teen Program 525-1163

Substance Abuse (SA) / Smoking Cessation

Adolescent & Young Adult Health Service (SFH) 714-4335
Hartford Hospital 545-3127 / 800-545-7664
Saint Francis - Smoke Stoppers 714-5661

Counseling, Treatment, Education

SFH Detoxification Services 800-251-6474
Catholic Charities 522-8241
Catholic Charities (Bilingual) 527-1124
Community Substance Abuse Center 247-8300
Charter Oak 550-7500
Community Health Service - Chemical Dependency Program
..... 249-9625 / 808-8784
Covenant House Crisis Line 800-999-9999
Hartford Behavioral Health (Bilingual) 727-8703
Institute of Living Inpatient / Outpatient Rehab 545-7000
Cocaine Outpatient Treatment Study 545-7519
Latinos - Contra Sida 296-6400
Latin Drug Referral 877-746-3764
PATH Outpatient Center (SFH) 800-688-4859
Urban League of Greater Hartford 247-6040
Wheeler Clinic Outpatient 793-3850 / 888-793-3500

Methadone Programs

Hartford Dispensary 527-5100

Substance Abuse (Youth)

CT Coalition to Stop Underage Drinking 800-422-5422
Community Renewal (Youth) 560-5725
Governor's Prevention Partnership 523-8042 / 232-5331
Hispanic Health Council 527-0856
Infoline (United Way) 211 / 522-4636 / 800-203-1234
IOL - Child and Adolescent 545-7020 / 800-673-2411
New Beginnings Family Center 244-2181
SFH Detoxification Programs 800-251-6474

Teen Resources

Counseling

Catholic Charities 522-8241 / 527-1124
CCMC Child and Family Support 545-9700
Children and Families Mental Health 550-6683
Hartford Behavioral Health 548-0101 / 727-8703
Institute of Living 545-7020 / 545-7200 / 800-673-2411
PATH (Saint Francis) 800-688-4859
Salvation Army - Young Parents 543-8417
Village for Families and Children 236-4511 / 527-4224

For Gay and Lesbian Teens

Children from the Shadows 888-565-5551
Parents and Friends of Lesbians and Gays 633-5111
Rainbow Room 278-4163

Development / Recreation

Artists Collective 527-3205
Asylum Hill Organizations Project 249-7691
Big Brothers / Big Sisters (Hartford) 525-5437
Boys and Girls Clubs 724-0700 / 242-5553 / 296-5471
Burns School Family Resource Center 727-0666
Camp Courant 241-6320
Career Counseling - After School Computer Camp 768-5619
CCMC Teens Against Negligence Helpline 888-322-0008
Hartford Neighborhood Center 251-6517
Hartford Recreation Centers 722-8054 / 722-6660 / 722-6562
..... 722-6549 / 722-6537

Hispanic Health Council 527-0856
Mi Casa Family Service & Education Center 522-5222
Organized Parents Make a Difference 548-0301
Southend Knight Riders Youth Center 278-6678
YMCA 522-4183

Youth Shelters

Covenant House Crisis Line 800-999-9999
Recreation and Youth Services 543-8876
Salvation Army ER Shelter 543-8423 / 543-8430
YMCA 522-4183

This card was printed through the generous sponsorship of the Connecticut Chapter of the American Academy of Pediatrics and the UCONN/Saint Francis Family Residency Program.

More information about the Medical-Legal Partnership Project is available at www.kidscounsel.org or www.cmckids.org/mlpp.

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